

Effective as of 01.09.2024

Service price list

	Price, € VAT 25,5 %	Price, € VAT 0 %
Reporting		
Energy consumption information from the My Energy-service	0,00	0,00
Invoicing		
Invoice copies and other prints / piece	5,00	3,98
Postponement of due date	5,00	3,98
Payment plan	15,00	11,95
Payment return to account	5,00	3,98
Written report, requested by customer (energy consumption, billing)	40,00 / hour	31,87/ hour
Payment reminder for consumer customers	-	5,00
Payment reminder for business customers	-	10,00
Other		
Call to customer service	8,35 cents / call + 16,69 cents / min.	
Handling fee for tape processing	30,36	24,19
Seller disconnection fee	25,00	19,92

Grid services are the responsibility of the local distribution system operator. Related charges, such as connection and disconnection charges, will be charged according to the network provider's current price list.

In the event of payment defaults, a default interest will be charged according to interest law.

Prices are valid until further notice.