

Effective as of 1.1.2019

## Service price list

	Price, € (VAT 24 %)	Price, € (VAT 0 %)
<b>Reporting</b>		
Energy consumption information from the My Energy-service	0,00	0,00
<b>Invoicing</b>		
Invoice copies and other prints / piece	5,00	4,03
Postponement of due date	5,00	4,03
Payment plan	15,00	12,10
Payment return to account	5,00	4,03
Written report, requested by customer (energy consumption, billing)	40,00 / hour	32,26 / hour
Payment reminder	-	5,00
<b>Other</b>		
Call to customer service	8,35 cents / call + 16,69 cents / call	
Lending of consumption meter for customer (2 weeks)	0,00	
Handling fee for tape processing	30,00	

Grid services are the responsibility of the local distribution system operator. Related charges, such as connection and disconnection charges, will be charged according to the network provider's current price list.

In the event of payment defaults, a default interest will be charged according to interest law. Payment requests are taken care of, on behalf of Vattenfall Oy, by Intrum Oy.

Prices are valid until further notice.